

October 20, 2022

Dear Resident,

The Village of Spencerport maintains three pump stations; one each on Ballard Ave, Glen Cairn Court and Village Walk Circle. These pump stations move your sewage to a point where it can flow to the sewage treatment plant. When any of the **“never flush”** items listed below are flushed, over time, it causes the pump to burn out. Recently, a pump burned out at the Village Walk Circle pump station. Village employees removed both clothing and rags from the burned-out pump. The cost of replacing a pump is a very big expense for the Village.

What you flush down the toilet can cause a negative impact on our sewer system. Ideally, only waste and toilet paper should be flushed. Flushing the wrong items or sending them down a household drain may get rid of waste, however, over time it comes back as clogs, resulting in sewer back up, overflows and other plumbing issues.

Please be responsible with what gets flushed in the bathrooms and what goes down your drains.

**Never Flush:**

* Cleaning & Shop rags
* Underwear/Clothing
* Disinfecting Wipes
* Hair
* Fabric softener sheets
* Diapers & Baby Wipes
* Kitty litter
* Grease, Oil & Fats
* Food

Grease oil and fats not only clog our sewer lines and pumps, but as these items collect in pipes and become solids the drains clog and/or back up. Best way to dispose of these items is to place them a leak proof container and once solidified place them in the trash.

Please contact me with any questions

Thank you for your cooperation.

Thomas West

Village of Spencerport

DPW Superintendent

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